

# How to Find Answers to Your Regulatory Issues

Amanda Sharp – Training Specialist

NASFAA Division of Training and

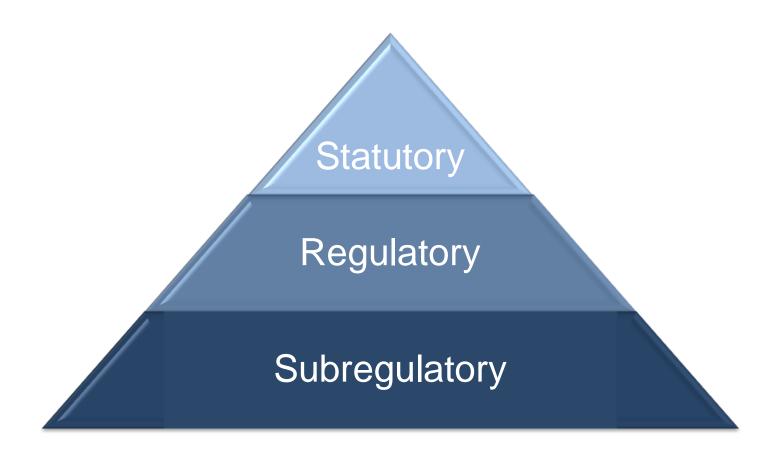
Regulatory Assistance

## How to Find Answers to Regulatory Questions



Where do you go to find an answer about the Title IV programs?

## Hierarchy of Resources



## Statutory Resources

## Laws creating and amending the Title IV programs

- Higher Education Act of 1965, as amended
- NASFAA maintains searchable compilation of Title IV legislation on its website under Members/Professional Practice Tools tabs
- The law supersedes regulations
- Federal law takes precedence over state law

## Regulatory Resources

- Regulations
  - Govern actions of program participants
  - Provide procedural guidance in the management of the programs
  - Have the "force of law"
- Preambles to Notices of Proposed Rulemaking (NPRMs) and final rules

#### Preambles to NPRMs and Final Rules

- Identify regulatory parts, programs affected, and action being taken
- Contain summary statement identifying
  - Purpose of the regulation
  - Broad topics covered
- Lists individual(s) and contact information for further information about the package

#### Preamble to a NPRM

## Contains background information about the proposed changes

- Applicable statutory and/or current regulatory references
- Description of what would change
- Department of Education (ED) reason(s) for making the change

#### Preamble to a Final Rule

- Identifies date the regulations become effective
  - May have more than one effective date
  - May have implementation date that differs from the effective date
- Summarizes comments received and includes ED's responses to comments
  - If change made, notes and explains change made
  - If no change made, explains reason(s) ED did not make the change

#### Preamble to a Final Rule

Federal Register/Vol. 77, No. 212/Thursday, November 1, 2012/Rules and Regulations

66111

Leaving the IBR Plan (§§ 682.215(d)(3) and 685.221(d)(2)(ii))

Comments: Many commenters requested that the Department modify the IBR regulations to permit borrowers to exit the IBR plan without what the commenters believe is a prohibitive penalty. These commenters requested that borrowers not be required to repay their loans under the standard repayment plan when exiting the IBR plan or, if they are required to enter the standard plan, that borrowers not be required to make a payment under the standard repayment plan before being allowed to move to another repayment plan for which the borrower is eligible. Commenters asserted that requiring borrowers to exit the IBR plan and enter the standard repayment plan, or requiring such borrowers to make one payment under the standard plan before switching to another repayment plan for which the borrower is eligible, constitutes a prohibitive penalty because the borrower's payment amount under the standard repayment plan would be far higher than under the IBR plan or another repayment plan for which the borrower may be eligible.

Discussion: Section 493C(b)(8) of the HEA requires a borrower who leaves the IBR plan to repay the loans formerly repaid under the IBR plan under the standard repayment plan. The borrower also becomes subject to the maximum statutory repayment period under the standard plan with the time spent in the IBR plan counted against that statutory maximum repayment period. The Department has interpreted the statutory requirement that borrowers exiting the IBR plan must repay under the standard repayment plan to be satisfied if the borrower makes one full monthly payment under the standard plan before the borrower switches to another repayment plan. Because the time spent repaying in IBR counts against the statutory maximum repayment periods applicable to the other repayment plans, the outstanding balance of the loan at the time the borrower exits the IBR plan must be amortized over the remaining vears available to the borrower under the standard plan to determine the standard plan payment amount. Any unpaid accrued interest the borrower may have is also capitalized when the borrower leaves the IBR plan. As a

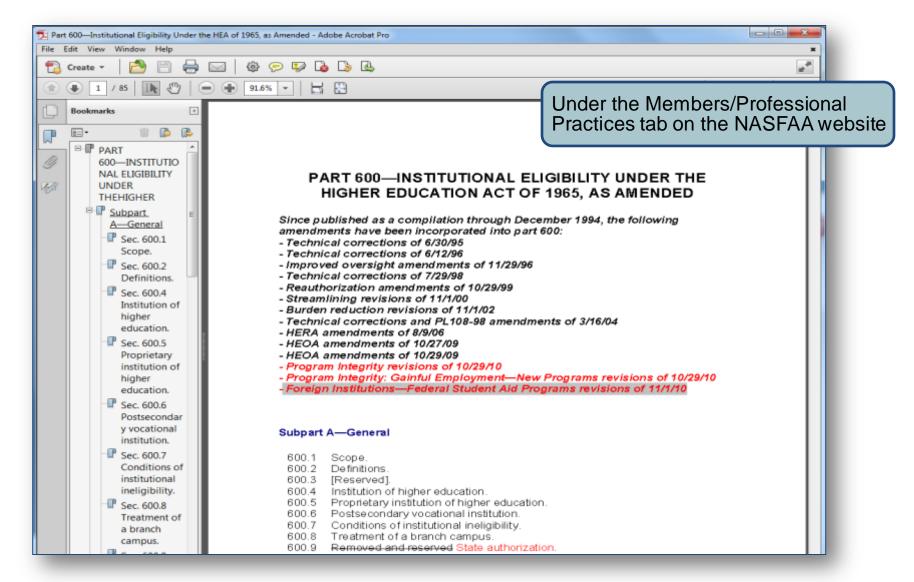
need not be longer than one month, we agree that the forbearance period can be limited to the time associated with the one required monthly payment under the standard repayment plan. Finally, because the forbearance is granted while the borrower is repaying under the standard repayment plan, and not when the borrower is transferring to the standard repayment plan, there is no basis under the for not capitalizing any unpaid accrued interest related to the forbearance period.

Changes: None.

## Online Compilations of Title IV Regulations

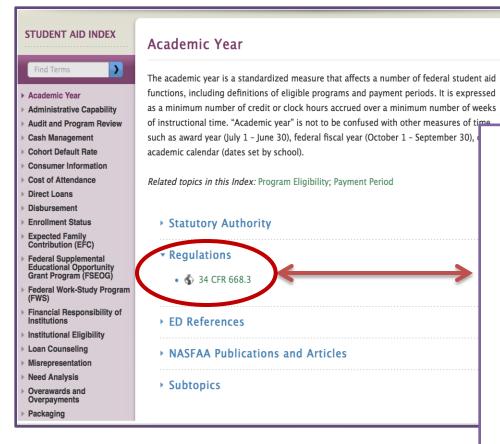
- Government Printing Office (GPO) Electronic Code of Regulations e-CFR at www.ecfr.gov
- NASFAA Compiled Title IV Regulations on NASFAA website under Members/Professional Practice Tools tabs
- NASFAA Student Aid Index (sai.nasfaa.org)

## NASFAA Compiled Title IV Regulations





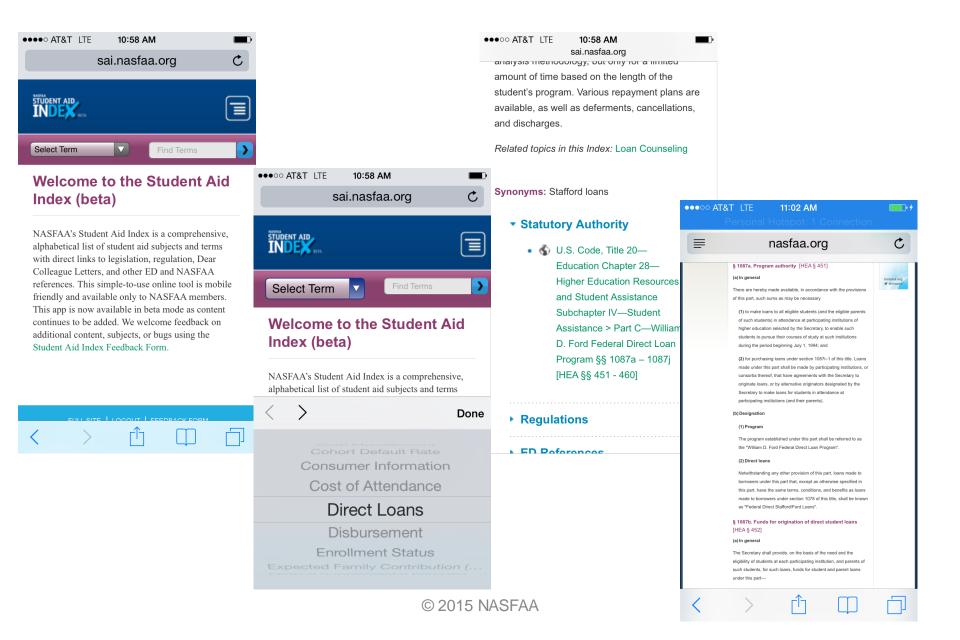




Sec. 668.3 Academic year.

- (a) General. Except as provided in paragraph (c) of this section, an academic year for a program of study must include—
- (1)(i) For a program offered in credit hours, a minimum of 30 weeks of instructional time; or
  - (ii) For a program offered in clock hours, a minimum of 26 weeks of instructional time; and
- (2) For an undergraduate educational program, an amount of instructional time whereby a full-time student is expected to complete at least —
- (i) Twenty-four semester or trimester credit hours or 36 quarter credit hours for a program measured in credit hours; or
  - (ii) 900 clock hours for a program measured in clock hours.
  - (b) Definitions. For purposes of paragraph (a) of this section—
  - (1) A week is a consecutive seven-day period;
- (2) A week of instructional time is any week in which at least one day of regularly scheduled instruction or examinations occurs or, after the last scheduled day of classes for a term or payment period, at least one day of study for final examinations occurs; and
- (3) Instructional time does not include any vacation periods, homework, or periods of orientation or counseling.
  - (c) Reduction in the length of an academic year.
- (1) Upon the written request of an institution, the Secretary may approve, for good cause, an academic year of 26 through 29 weeks of instructional time for educational programs offered by the institution if the institution offers a two-year program leading to an associate degree or a four-year program leading to a baccalaureate degree.

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#### Parts of 34 CFR

- Part 86 Drug Free Schools and Campus
- Part 99 Family Education Rights and Privacy
- Part 600 Institutional Eligibility
- Part 601 Institution and Lender Requirements Relating to Education Loans
- Part 602 Secretary's Procedures and Criteria for Recognition of Accrediting Agencies
- Part 603 Secretary's Recognition Procedures for State Agencies

#### Parts of 34 CFR

- Part 668 Student Assistance General Provisions
- Part 673 General Provisions for Federal Perkins Loan, Federal Work-Study and Federal Supplemental Educational Opportunity Grant Programs
- Part 674 Federal Perkins Loan Program
- Part 675 Federal Work-Study Program
- Part 676 Federal Supplemental Educational Opportunity Grant Program

#### Parts of 34 CFR

- Part 682 Federal Family Education Loan Programs
- Part 685 William D. Ford Federal Direct Student Loan Program
- Part 686 Teacher Education Assistance for College and Higher Education (TEACH) Grant Program
- Part 690 Federal Pell Grant Program
- Part 694 Gaining Early Awareness and Readiness for Undergraduate Programs (GEAR UP)

## Subregulatory Resources

- Help decipher meaning of regulations
- Available on the ED Information for Financial Aid Professionals (IFAP) website
- Major subregulatory resources are FSA
   Handbook, Dear Colleague Letters, Electronic
   Announcements, and other ED guides

## Subregulatory Resources

Includes ED guidance in areas that the law prohibits ED from regulating, such as:

- Part F of the HEA
  - Need analysis
  - Professional judgment authority

### IFAP Home Page



www.ifap.ed.gov

#### **ED Publications on IFAP**



## Recent Dear Colleague Letter Topics

- GEN-15-01: 2015–16 Federal Pell Grant Payment and Disbursement Schedules
- GEN-14-23: Competency-Based Education Programs Questions and Answers
- GEN-14-17: NSLDS Program-Level-Enrollment Reporting
- GEN-14-15: Additional Guidance on the Supreme Court's Ruling on the Defense of Marriage Act
- GEN-14-13: Implementation of Changes to the Clery Act made by the Violence Against Women Reauthorization Act of 2013 (VAWA)

## Recent Dear Colleague Letter Topics

- Gen-14-10: FY 2015 Sequester Required Changes to the Title IV Student Aid Programs
- GEN-14-07: Changes to NSLDS Enrollment Reporting Program-Level Reporting and More Frequent Reporting
- GEN-14-06: Recognized Equivalent of a High School Diploma
- GEN-14-05: IRS Tax Return Transcript Processes for 2014-15
- GEN-14-01: 2014–15 Federal Pell Grant Payment and Disbursement Schedules

## Recent Electronic Announcement Topics

- 02/03/2015: Direct PLUS Loan Changes Operational Impacts to Schools and Preliminary COD System Information
- 01/27/2015: Early Implementation of Changes in Regulations on Adverse Credit History Under the Direct PLUS Loan Programs
- 01/12/2015: FSA ID Information Communicating the Transition to Students
- 01/09/2015: Gainful Employment Electronic Announcement #51 – NSLDS Gainful Employment Submittal File Record Layouts

### ED Program Integrity Questions and Answers

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Search...

Q

Student Loans

http://www2.ed.gov/policy/highered/reg/hearulemaking/2009/integrity.html

#### LAWS & GUIDANCE / HIGHER EDUCATION Program Integrity Information - Questions and Answers

In order to ensure questions coming into the Department of Education about the Program Integrity Regulations are consolidated and easily accessible to interested parties, we have created this Web site containing questions and answers. We will update this list on a regular basis, therefore be sure to check back for any new information. You will also find links to various resources with additional guidance pertaining to the Program Integrity Issues.

- High School Diploma
- State Authorization
- Retaking Coursework
- Credit Hour
- Ability-to-Benefit
- Incentive Compensation
- Misrepresentation
- Return of Title IV Funds
- Satisfactory Academic Progress
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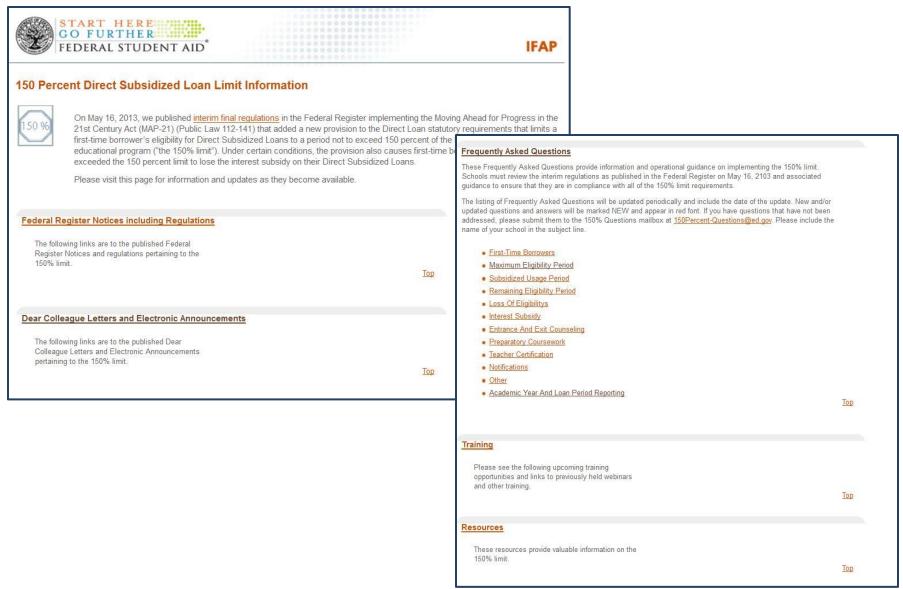
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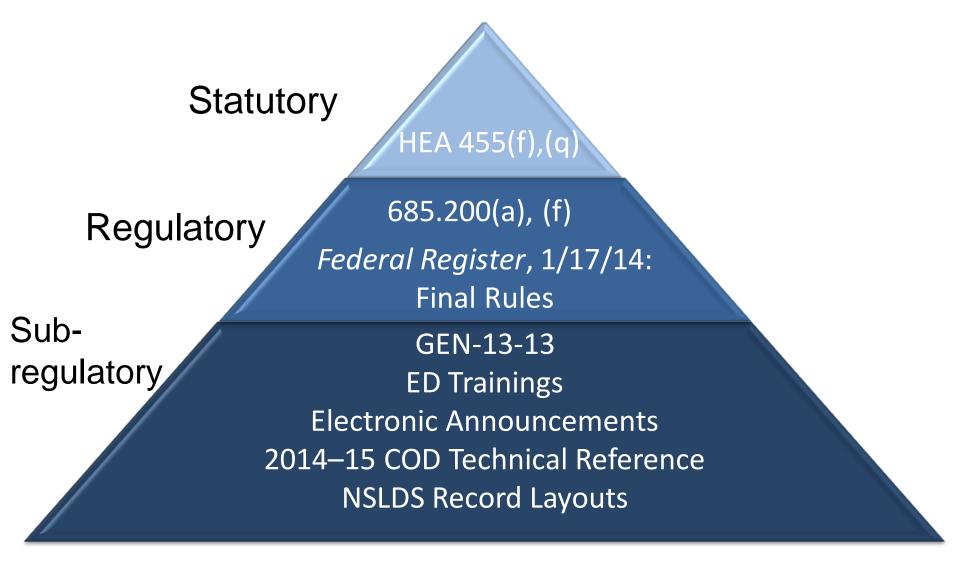
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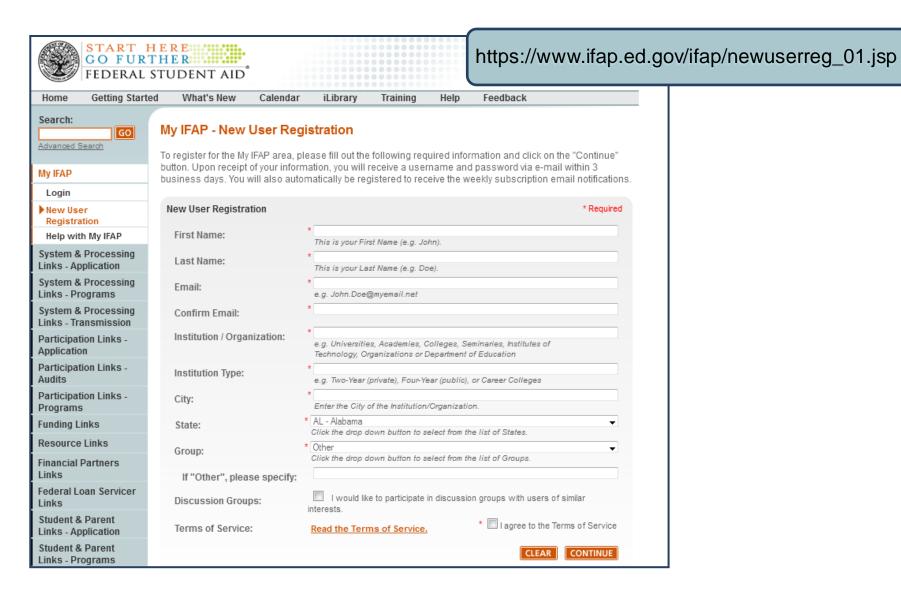
## Information Page on Subsidized Loan Limit



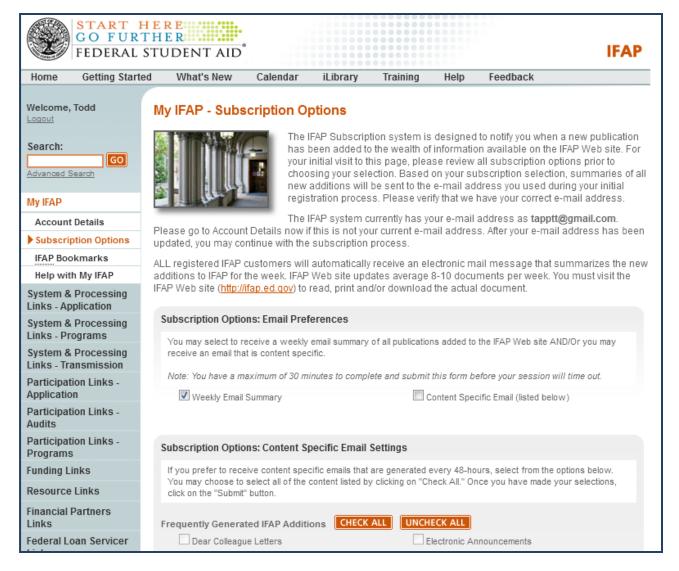
## Hierarchy of Resources – 150% Subsidized Loan Limit



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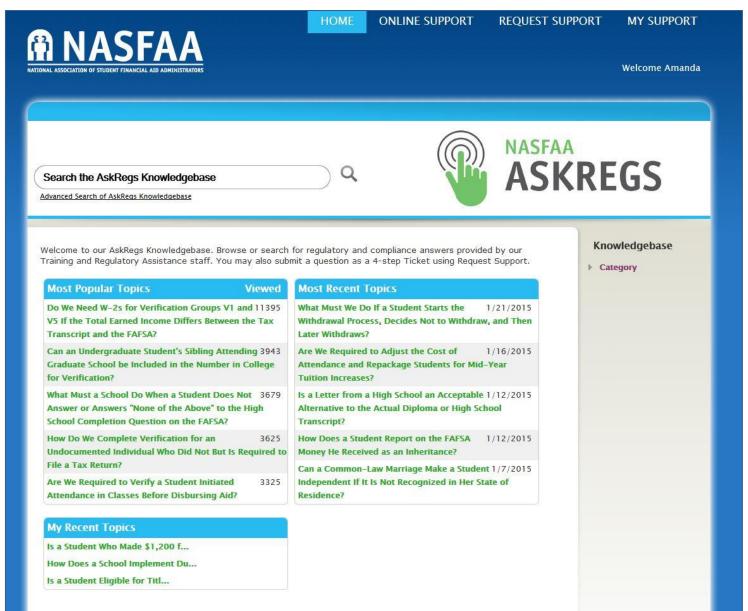
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Application Processing System Specifications for	FFEL Special Allowance Rates
Software Developers	FFEL Variable Interest Rates
Blue Book	FISAP Forms and Instructions
Campus-Based Awards	FISAP Technical Reference
Closed School Guide	Foreign School Updates
COD Computer-Based Training	Foreign Schools FSA Handbook
COD Technical Reference	FSA New School Guide
COD XML Schema	Gainful Employment Information
Cohort Default Rate Guide for Lenders and	Gainful Employment Operations Manual
Guaranty Agencies	ISIR Guide
Conferences and Presentations	NSLDS Reference Materials
Counselors and Mentors Handbook	Perkins Cohort Default Rate Guide
CPS Test System User Guide	Podcast
Default Prevention Resource Information	Program Review Guide
Default Rate Materials	SAR Comment Codes and Text
ED Express Technical Reference	School Electronic Process Guide
EFC Formula Guide	Student Aid Eligibility Worksheets
Ensuring Continued Access to Student Loans	Student Web Application Products Process Guide
(ECASLA)	Summary of Changes for the Application
FAFSA Materials	Processing System
Federal Registers	Verification Worksheets
Federal School Code List	
Federal Student Aid Handbook	

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Additional Publications by Program and Functional List	CHECK ALL UNCHECK ALL	
If you would like the program type for each document to appear on your IFAP subscription e-mail, check here.		
150% Direct Subsidized Loan Limit   Academic Competitiveness Grant (ACG) Program   All Title IV Federal Student Aid Programs   Application Processing   Audits and Program Reviews   Calculating Awards and Packaging   Campus-Based Processing   Central Processing System (CPS)   Common Origination and Disbursement (COD)   System   Computer-Based Training   Conference Presentation   Direct Loan Consolidation   Direct Loan Servicing   Default Prevention and Management   eCampus-Based (eCB) System   EDESuite (EDExpress, DL Tools, SSCR)   Expected Family Contribution   Experimental Sites   Federal Family Education Loan (FFEL) Program   Federal Pell Grant (Pell Grant) Program   Federal Supplemental Educational Opportunity Grant (FSEOG) Processing   Federal Supplemental Educational Opportunity Grant (FSEOG) Program   Federal Work-Study (FWS) Program   Federal Work-Study (FWS) Program   FFEL - Lender and Guaranty Agency   FFEL - School   Financial Statements/Compliance Audits   Foreign Schools   Free Application for Federal Student Aid (FAFSA)   FSA Assessment	G5 Gainful Employment Gaining Early Awareness and Readiness for Undergraduate Programs (GEAR UP) General Grant and Direct Loan (COD) Processing Integrated Partner Management (IPM) Iraq and Afghanistan Service Grant Program Leveraging Educational Assistance Partnership (LEAP) Program Laws & Regulations Managing Federal Student Aid Funds National Science and Mathematics Access to Retain Talent Grant (National SMART Grant) Program National Student Loan Data System (NSLDS) Overawards, Overpayments, and Withdrawal Calculation Overview of TIV Perkins Processing Professional Judgment Quality Assurance Program Required Reporting Robert C. Byrd Honors Scholarship (Byrd Scholarship) Program School Eligibility and Application Special Leveraging Educational Assistance Partnership (SLEAP) Program Student/Parent Eligibility Student Aid Internet Gateway (SAIG) Student Aid Report (SAR) Teacher Education Assistance for College and Higher Education (TEACH) Grant Program Training Verification William D. Ford Federal Direct Loan (Direct Loan)	
	CANCEL SUBMIT	

## AskRegs Knowledgebase



## Hints to Remember in Researching

- Check the current FSA Handbook. Search through the Table of Contents for a key term
- On IFAP, search by topic for information from all sources, including prior ED presentations
- Look at regulations referenced by the Handbook. These are the "legal" documents that support the Handbook
- Review preambles to proposed and final regulations
- Search AskRegs
- Search NASFAA Student Aid Index



## Q & A

## Sample Question #1

Can a school award Federal Supplemental Education Opportunity Grant (FSEOG) funds for both the fall and spring semesters to a Federal Pell Grant eligible student who reaches his lifetime eligibility used (LEU) after receiving a Federal Pell Grant payment during the fall semester?

**ANSWER:** Yes, the fact that the student is <u>receiving</u> a Federal Pell Grant during the fall semester places him in the first selection group when awarding FSEOG, and he may be awarded FSEOG for both the fall and spring semesters.

### Justification – From *FSA Handbook*

#### **FSEOG** cites

Selection Procedures 34 CFR 676.10

Frequency of disbursements 34 CFR 676.16(a) and (e) Minimum and maximum awards 34 CFR 676.20

2014–15 *FSA Handbook* p. 3-130

#### Selecting FSEOG recipients

When awarding FSEOG funds for an award year, you must first select students with the lowest expected family contributions (EFC) who will also receive Pell Grants in that award year. This group is known as the FSEOG first selection group. A student who will receive a Pell Grant in the award year is a student who has demonstrated Pell Grant eligibility for the same award year based upon an EFC that you have calculated for the student or the EFC on the student's valid SAR or ISIR.

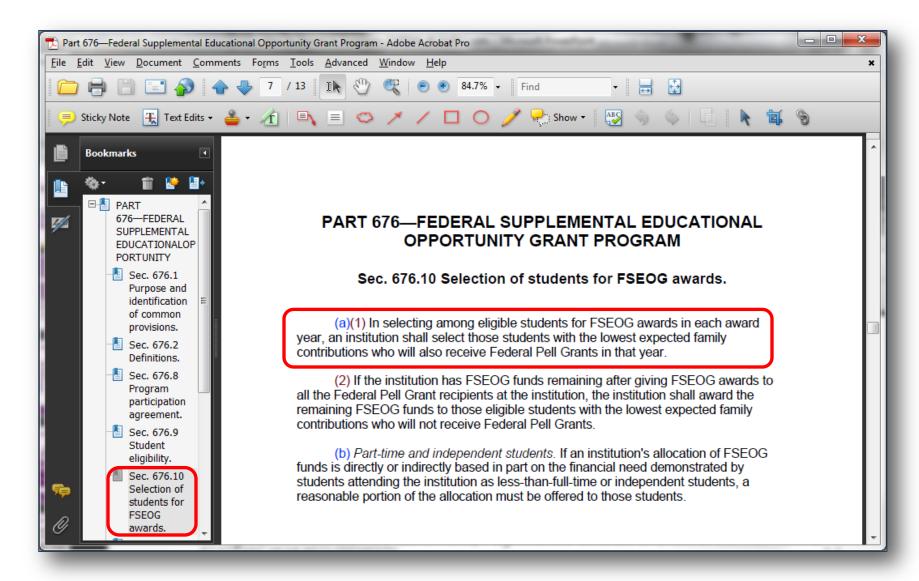
A student who receives a Pell Grant at any time in the award year may be awarded an FSEOG for that award year; the student does not have to receive a Pell Grant in the same payment period as the FSEOG. For example, in the case of a student who receives a Pell Grant for the fall semester only due to reaching his lifetime eligibility used (LEU), the student may be awarded an FSEOG for both the fall semester and subsequent winter semester.

If you have remaining FSEOG funds after making awards to all Pell Grant recipients for that award year, you must next select students with the lowest EFCs who are not receiving Pell Grants. This group of students is known as the FSEOG second selection group. This group also includes students who have exceeded their LEU. LEU is covered fully in Chapter 3 of this volume.

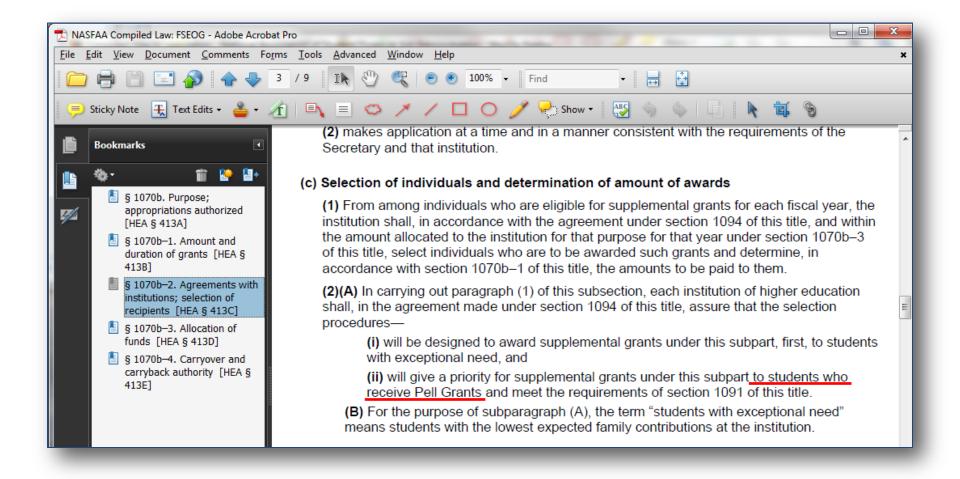
You must keep documentation of the eligible EFC that was calculated for the student, and you must confirm Pell Grant eligibility prior to disbursement of the FSEOG. If the FSEOG recipient does not actually receive a Pell Grant during the award year, but the documentation shows that the FSEOG award and disbursement was made in good faith, you are not required to recover the FSEOG funds. If the student loses Pell Grant eligibility prior to disbursement of the FSEOG, you must cancel the FSEOG award.

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# Justification - From Compiled Regulations



# Justification - From Compiled Legislation



### Sample Question #2

A dependent student was selected for verification for 2014–15. His parents received an extension from the IRS to file their 2013 federal income tax return. Must the school reverify the student's application after his parents file their 2013 return?

ANSWER: The school may, but is not required to, request that the parents submit tax return information using the IRS Data Retrieval Tool or by submitting an IRS Tax Transcript after they file their 2013 return. If, after the return is filed, the school receives either an ISIR showing tax information obtained using the IRS Data Retrieval Tool or the parents' IRS Tax Transcript, the school must reverify the student's application.

### Justification – From FSA Handbook

### Special tax situations

Filing extensions. For students and parents granted a tax filing extension, you must accept a copy of IRS Form 4868, Application for Automatic Extension of Time to File U.S. Individual Income Tax Return. They must also provide a copy of all their W-2 forms or, if they are self-employed, a signed statement with the amount of their AGI and their U.S. income taxes paid. You may require those with a filing extension to use the DRT or submit to your school a tax transcript after the return has been filed. If you do that, you must reverify the income information.

2014 – 15 *FSA Handbook,* p. AVG-83

# Justification – Program Integrity Q & A



#### U.S. Department of Education

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Student Loans	Grants	Laws	Data

# Program Integrity Information - Questions and Answers

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- State Authorization
- Retaking Coursework
- Credit Hour
- · Ability-to-Benefit
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- · Misrepresentation
- · Return of Title IV Funds
- Satisfactory Academic Progress
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2

Program Integrity Home | Negotiated Rulemaking 2009-10 | OPE Policy Page

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**Related Topics** 

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# Justification – Program Integrity Q & A

DOC-Q16. May an institution require an individual who has been granted a tax filing extension by the IRS to use the IRS Data Retrieval Tool (IRS DRT) or obtain an IRS Tax Return Transcript before proceeding with verification? Must the tax return information be submitted to the institution after the income tax return has been filed?

DOC-A16. An institution may not delay completing verification for an applicant when a tax filing extension has been granted by the IRS. The income and tax verification regulatory requirements are met if a tax filer who has been granted a filing extension by the IRS provides the institution with a copy of IRS Form 4868 and a copy of IRS Form W–2 for each source of employment income received for the tax year; and if self-employed, a signed statement certifying the amount of the AGI and the U.S. income tax paid for the tax year. This provision provides extension filers with a timely alternative to complete the verification process to avoid delaying the applicant's receipt of aid because of the IRS granted extension. For an individual who was called up for active duty or for qualifying National Guard duty during a war or other military operation or national emergency, in lieu of IRS Form 4868, an institution must accept a signed statement from the individual certifying that he or she has not filed an income tax return or a request for a filing extension because of that service (see final regulations published on September 27, 2012, at http://ifap.ed.gov/fregisters/attachments/FR092712.pdf).

An institution may require an individual granted an IRS tax filing extension to submit, after the tax return is filed, tax return information using the IRS DRT, or by submitting an IRS Tax Return Transcript within the deadline it established that is consistent with the deadline to submit verification documents published in the annual Federal Register notice. If the required documentation is not submitted by the institution's established deadline, any subsidized Title IV aid previously received for that award year must be returned by the student and no additional subsidized student financial assistance may be disbursed for that award year. However, an institution may not apply this provision to individuals granted a filing extension beyond the institution's established deadline because the individual was called up for active duty or for qualifying National Guard duty during a war or other military operation or national emergency. [Section 668.57 and 668.60] [Guidance issued 04/25/2013; revised 05/02/2014]

# Sample Question #3

Suppose a student completes a bachelor's degree and enrolls in a second bachelor's degree program. If coursework completed for the first program also counts toward the second program, how does the school apply the 150% maximum time frame for determining satisfactory academic progress?

**ANSWER:** The 150% maximum time frame applies to the student's current program of study, and the school has the flexibility in determining how previously taken coursework applies to the student's current program of study.

# Justification – AskRegs Knowledgebase

150 percent

Advanced Search of AskRegs Knowledgebase



#### **Knowledge Base**

Searched For: 150 percent

<u>Can a School's Satisfactory Academic Progress Policy for the Maximum Timeframe Be More Stringent Than the Regulations?</u> Scenario: Our school's SAP policy for the maximum timeframe to complete a program study is 125 percent; instead of the regulatory 150 percent. Answer: Yes, a school's maximum timeframe policy may be stricter

Category: SAP

How Do We Set a SAP Policy for Second Bachelor's Degrees? The regulations do not specifically state what institutions must do with regards to second bachelor's degree students. However, it is addressed in the Federal Register, 10/29/2010, pp. 66886 to 66887. It states: "The Department

Category: SAP

What If We Know a Student Cannot Graduate Within 150% of the Maximum Timeframe? I think I know what you're looking for; however, the new SAP regulations and ED guidance don't seem to state it guite that way-at least not formally. ED has long stated informally that a

Category: SAP

Is an Academic Plan Available to Students Who Reach the 150% Maximum Timeframe and Start a New Program? A student can appeal the 150% maximum time frame; this is true under both the current and new requirements. Under the new requirements, if the school is working on developing an academic plan, the

Category: SAP

How Do We Determine the Maximum Timeframe for a Clock Hour Program in This Scenario? Scenario: We are a nonterm 9-month, 36-week diploma school. We have 24 weeks of classes (each class is 3 weeks) and a 12-week internship. We are trying to determine the 150% timeframe to complete for

Category: SAP

How is Maximum Time Frame Measured for SAP in a 24-Month Program? Scenario: We are a 24-month program. One hundred and fifty percent of our program length is 36 months. Students must complete 125 credits to graduate. Maximum time frame by attempted credits, is 187. If

Category: SAP

### Justification – AskRegs Knowledgebase

#### Search the AskRegs Knowledgebase

Advanced Search of AskRegs Knowledgebase



#### How Do We Set a SAP Policy for Second Bachelor's Degrees?

Knowledgebase > Category > SAP

The regulations do not specifically state what institutions must do with regards to second bachelor's degree students. However, it is addressed in the *Federal Register*, 10/29/2010, pp. 66886 to 66887. It states: "The Department believes in allowing institutions the flexibility to define the 150 percent maximum timeframe in the most appropriate way for the program in question. In particular, individual institutions are in the best position to determine whether their combined programs, such as those noted by the commenters, should be evaluated as the sum of its parts (i.e., part clock hour and part credit for example) or as one type of program based on the structure of the majority of the program. The 150 percent maximum timeframe only applies to the student's eligibility to receive title IV, HEA aid. The Department has never regulated whether or not a student is able to continue on to degree completion under an institution's academic criteria. The Department also wishes to clarify that the 150 percent maximum timeframe applies only to the student's current program of study. Under these regulations, institutions retain flexibility to define their programs of study in their SAP policy, as well as how they will determine how previously taken coursework applies to the student's current program of study."

#### Knowledgebase

Category

Administrative Capability

Agreements Between Schools

Application Processing

Campus-Based (Common)

Cash Management

Consumer Information

Cost of Attendance

### Justification - Final Rules

66886

Federal Register/Vol. 75, No. 209/Friday, October 29, 2010/Rules and Regulations

\*Preamble to the Final Regulations, published in Federal Register, 10/29/10, pages 66886-66887 Maximum Timeframe

Comment: Several commenters stated that the Department should clarify the 150 percent maximum timeframe requirement. One of the commenters noted that § 668.34(b) did not define maximum timeframe, as applied to programs that are a combination of credit and clock hours or a combination of undergraduate and graduate work. One of the commenters argued that the final regulations should reinforce the 150 percent maximum timeframe requirement for all programs. Another commenter stated that we should clarify that the 150 percent maximum timeframe only applies to determining title IV, HEA eligibility. This commenter suggested that this maximum timeframe should not be used for other purposes. For example, the commenter stated that it was not appropriate for the Government to determine whether or not a student should be allowed to complete a degree simply because title IV. HEA eligibility had run out. Another commenter asked whether the 150 percent maximum timeframe applied to the student's entire academic career or only to the student's current academic program. The commenter gave the example of a student who had one degree, and asked if an institution would include those earned credits when evaluating whether the student was progressing in his or her program within the maximum timeframe.

Discussion: The Department believes in allowing institutions the flexibility to define the 150 percent maximum timeframe in the most appropriate way for the program in question. In particular, individual institutions are in the best position to determine whether their combined programs, such as those noted by the commenters, should be evaluated as the sum of its parts (i.e., part clock hour and part credit for example) or as one type of program based on the structure of the majority of the program.

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Changes: None.

# Sample Question #4

May a school's satisfactory academic progress policy include automatic "academic amnesty" in certain circumstances? For example, after the student has not attended a certain number of payment periods or years?

ANSWER: No. The regulations permit use of the automatic financial aid warning status for institutions that review SAP at the end of each payment period. No other status may be granted automatically. A successful appeal is needed to grant financial aid probation status or to develop an academic plan.

### Justification – FSA Handbook

Volume 1—Student Eligibility 2014-15

### Grades and SAP: Academic amnesty/renewal

Some schools have academic amnesty/ renewal procedures through which a student can apply to have credits attempted and grades earned in previous semesters excluded from the calculation of the student's grade point average. The FSA program regulations make no provision for the concept of academic amnesty or academic renewal. Therefore, a school must always include courses applicable to a student's major (whenever taken) in evaluating a student's satisfactory academic progress (both quantitative and qualitative components). This may, however, be an item that is subject to appeal if the school's policy permits such appeals.

Completed program, no degree
A student who completes the academic
requirements for a program but does
not yet have the degree or certificate is
not eligible for further additional FSA
funds for that program.

dividing the total number of hours the student has successfully completed by the total number he has attempted. You may include, but aren't required to include, remedial courses when making the quantitative assessment.

Checking a student's pace of completion allows for variations of enrollment status since you look at the percentage of classes successfully completed rather than the number. Also, you can use a graduated completion percentage for each year of a program. For instance, your policy can permit students to complete a lower percentage of their classes in the first academic year but require them to complete an increasing percentage in subsequent years so that they finish their program in time. A student is ineligible when it becomes mathematically impossible for him to complete his program within 150% of the length of the program. In this situation, an appeal would be possible if your school accepts appeals.

Your policy must explain how GPA and pace of completion are affected by course incompletes, withdrawals, and repetitions, and by transfer credits from other schools. At a minimum, transfer credits that count toward the student's current program must count as both attempted and completed hours. You may have reasonable rules for students who initially enroll in specific courses but modify that enrollment within a limited time. However, your policy cannot exclude from the progress review courses in which a student remained past the add/drop period and earned a grade of "W" (or its equivalent), nor can it routinely exclude certain hours attempted, such as those taken during a summer session.

Generally, all periods of the student's enrollment count when assessing

2014–15 FSA Handbook, p.1-10

### Justification – Program Integrity Q & A

APP-Q3: Can a student appeal the 150% maximum timeframe?

APP-A3: Yes. The regulations do not prohibit a student from appealing the maximum timeframe. [Guidance issued 8/26/2011]

APP-Q4: May an institution's SAP policy include automatic "academic amnesty" in certain circumstances, such as, after a student has not attended for a certain number of payment periods or years?

APP-A4: No. The regulations permit use of the automatic financial aid warning status for institutions that review SAP at each payment period. No other status may be granted automatically. A successful appeal is needed to grant financial aid probation status or to develop an academic plan. [Guidance issued 8/26/2011]

☆ Top

#### Financial Aid Warning (WARN)

WARN-Q1: How long is the financial aid warning period?

WARN-A1: Financial aid warning lasts for one payment period only and does not require action (such as an appeal) by the student. This option may only be used by an institution that reviews both SAP measures at every payment period. [Guidance issued 8/26/2011]



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